

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Frederic P. Messinger and Bruce E. Nevin
Application No.: 09/345,903 Group Art Unit: 2174
Filed: July 1, 1999 Examiner: Tran, Mylinh T.
Confirmation No.: 1807
For: METHOD AND APPARATUS FOR SOFTWARE TECHNICAL SUPPORT AND TRAINING

CERTIFICATE OF MAILING OR TRANSMISSION

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Elaine Leahy
Signature

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Technology Center 2100

PETITION FOR EXTENSION OF TIME

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

The undersigned attorney petitions the Commissioner for Patents to extend the time for filing a Notice of Appeal in reply to the Office Action made Final dated March 26, 2003 for two months, from June 26, 2003 to August 26, 2003.

In lieu of filing a Notice of Appeal, the Applicant is filing a Request for Continued Examination concurrently herewith.

	<u>Small Entity</u>	<u>Other than Small Entity</u>
1 month -	\$ 55	\$ 110
2 months -	\$ 205	X \$ 410
3 months -	\$ 465	\$ 930
4 months -	\$ 725	\$1,450
5 months -	\$ 985	\$1,970

- [X] A check is enclosed in the amount of the extension fee indicated above, or the extension fee has been included in the check with the accompanying Reply.
[] Please charge Deposit Account No. 08-0380 in the amount of \$[] to cover the cost of the extension fee.

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09/03/2003 MAHMED1 00000051 09345903

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410.00 OP

Respectfully submitted,
HAMILTON, BROOK, SMITH & REYNOLDS, P.C.

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Dated: 8/26/03